

## **BlowHard FanWarranties:**

BlowHard not only makes your fans easy to use and store, but also reduces the cost of ownership over the lifespan. Our goal is to have your fans ready for deployment at all times.

We do this by giving two warranties:

## Warranty #1: 2-year full

BlowHard fans come with a 2-year full warranty covering all parts from the date of purchase under normal operating conditions. Any intentional misuse or abuse to the unit, accidental damages and anything outside "normal wear and tear" to the unit is not covered under this general warranty policy.

## Warranty #2: 3-5 year sliding

BlowHard fans also come with a 3-5 year sliding warranty covering all parts under normal operating conditions. Any intentional misuse or abuse to the unit, accidental damages and anything outside "normal wear and tear" to the unit is not covered under this general warranty policy.

The breakdown is as follows:

3<sup>rd</sup> year = 50% discount 4<sup>th</sup> year = 25% discount 5<sup>th</sup> year = 10% discount

BlowHard is a family business, and we take it very seriously if a fan is out of operation for any reason. We also understand that when a fan is out of operation, that is time a firefighter is without their tool. Because of this, we have a Customer Support team ready to quickly troubleshoot your fan, or answer any questions you may have. If anything happens on scene that impacts your fan, please call us as soon as possible so we can get you any parts you need and quickly get you up and running again.

You can either email us at <a href="mailto:support@blowhardfans.com">support@blowhardfans.com</a> or call 541.967.0063